TOUR QUESTIONS

COMMUNITY

- What are the lease requirements?
- Are there visiting hours?
- Does your community accept long term care insurance?
- Does your community provide or coordinate transportation?
- How many residents can live in your community?
- What is your favorite part of your community?
- What does a typical day look like in your community?
- What is included in your life enrichment program?
- How big is your company?
- Do I have to bring in my own bed/ furniture? Can I use yours?
- How involved are you in the greater community?

FINANCIAL

- What is the monthly rent? What is included?
- Are there additional fees? If so, what are they?
- Do you have to put down a deposit?
- Are their pricing incentives or any move in specials?
- What if a resident runs out of money?
- Can you explain how you charge for your cares/services?

NOTES

Edgewood

STAFF AVAILABILITY

- What are the training requirements for staff?
- What specialized training does your staff get?
- Is staff available to provide 24-hour assistance with activities of daily living if needed?
- Are you able to pass medicine 24 hours per day?
- Do you have a nurse on staff and available & in the building 24 hours per day?
- Is there staff available to stay with the resident during doctor appointments?

RESIDENTS & FAMILY

- Is an individual plan of care maintained for each resident?
- Are residents and family included in creating care plans?
- What additional services are available if the needs of a resident change?
- Are there amenities available for family members?

PHILOSOPHY

- What is your dining philosophy?
- Can you explain the philosophy of the layout of your community?
- What is your philosophy on medication?

NOTES