Tour Questions

Community

- How long of a lease do you have to sign?
- Are there visiting hours?
- Does your community accept Long Term Care Insurance?
- Does your community provide or coordinate transportation?
- How many residents can live in your community?
- What is your favorite part of your community?
- What does a typical day look like in your community?
- What is a life station?
- What does your Life Enrichment program look like?
- How big is your company?
- Do I have to bring in my own bed/ furniture? Can I use yours?
- How involved are you in the greater community?

Financial

- What is the monthly rent? What is included?
- Are there additional fees? If so, what are they?
- Do you have to put down a deposit?
- Are there pricing incentives or any move in specials?
- What if a resident runs out of money?
- Can you explain how you charge for your cares/services?

Notes:

Tour Questions

Staff Availability

- What are the training requirements for staff? What specialized training does your staff receive?
- Is staff available to provide 24-hour assistance with activities of daily living if needed? Are you able to pass medicine 24 hours per day? Do you have a nurse on staff and available & in the building 24 hours per day?
- Is there staff available to stay with the resident during doctor appointments?

Residents & Family

- Is an individual plan of care maintained for each resident?
- Are the residents and families included in the process of preparing care plans?
- What additional services are available if the needs of a resident change?
- Are there amenities available for family members?

Philosophy

- What is your dining philosophy?
- Can you explain the philosophy of the layout of your community?
- What is your philosophy on medication?

Notes: