

Community

- ❓ How long of a lease do you have to sign?
- ❓ Are there visiting hours?
- ❓ Does your community accept Long Term Care Insurance?
- ❓ Does your community provide or coordinate transportation?
- ❓ How many residents can live in your community?
- ❓ What is your favorite part of your community?
- ❓ What does a typical day look like in your community?
- ❓ What is a life station?
- ❓ What does your Life Enrichment program look like?
- ❓ How big is your company?
- ❓ Do I have to bring in my own bed/ furniture? Can I use yours?
- ❓ How involved are you in the greater community?

Financial

- ❓ What is the monthly rent? What is included?
- ❓ Are there additional fees? If so, what are they?
- ❓ Do you have to put down a deposit?
- ❓ Are there pricing incentives or any move in specials?
- ❓ What if a resident runs out of money?
- ❓ Can you explain how you charge for your cares/services?

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Tour Questions

Staff Availability

- ❓ What are the training requirements for staff? What specialized training does your staff receive?
- ❓ Is staff available to provide 24-hour assistance with activities of daily living if needed? Are you able to pass medicine 24 hours per day? Do you have a nurse on staff and available & in the building 24 hours per day?
- ❓ Is there staff available to stay with the resident during doctor appointments?

Residents & Family

- ❓ Is an individual plan of care maintained for each resident?
- ❓ Are the residents and families included in the process of preparing care plans?
- ❓ What additional services are available if the needs of a resident change?
- ❓ Are there amenities available for family members?

Philosophy

- ❓ What is your dining philosophy?
- ❓ Can you explain the philosophy of the layout of your community?
- ❓ What is your philosophy on medication?

Notes:

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