## Tour Questions

Notes: What is the monthly rent? What is included? Can you explain how you charge for your cares/services? Are there additional fees? If so, what are they? How long of a lease do you have to sign? Do you have to put down a deposit? What if a resident runs out of money? Are their pricing incentives or any move in specials? Is an individual plan of care maintained for each resident? Are the residents and families included in the process of preparing care plans? What additional services are available if the needs of a resident change? Is staff available to provide 24-hour assistance with activities of daily living if needed? Are you able to pass medicine 24 hours per day? Do you have a Nurse on staff and available 24 hours per day? What are the training requirements for staff? What specialized training does your staff get? What is your philosophy on medication? Is there staff available to stay with the resident during doctor appointments?

## Tour Questions

•	What is your dining philosophy?	Notes:
•	What is a life station?	
•	What is memory cue case?	
•	What does your Life Enrichment program look like	
•	What does a typical day look like in your community?	
•	Do I have to bring in my own bed/ furniture? Can I use yours?	
•	Can you explain the philosophy of the layout of your community?	
•	How big is your company?	
•	How involved are you in the greater community?	
•	What is your favorite part of your community?	
•	How many residents can live in your community?	
•	Does your community provide or coordinate transportation?	
•	Does your community accept Long Term Care Insurance?	
•	Are there visiting hours?	
•	Are there amenities available for family members?	